

A photograph of two Apache attack helicopters in flight over a field. The helicopter in the foreground is in a steep climb, with its landing gear still extended. The second helicopter is visible in the background, also in flight. The sky is clear and blue. In the foreground, there is a grassy field and a paved area. A red sign with white text is visible on the left side of the field. A white line with a circular orange end points from the text box to the front of the helicopter.

TRANSFORMING THE SUPPORT PROGRAMME FOR UK APACHE ATTACK HELICOPTER

The Integrated Operation Support (IOS) contract for UK Apache AH Mk1 went live in 2010. This contract represented a major stepping stone towards the MOD's stated aim of transforming the support of major platform from a traditional in-house model to an incentivised industry led model.

The Challenge

To enable the MOD and its Industry partners to achieve an availability based contract that would deliver an affordable support solution, representing value for money, in support of the Apache fleet.

This contract targeted a specific number of flying hours and aircraft availability from the Apache fleet through the provision of fleet wide technical support services right up to the front line including deployments in Afghanistan.

Solution

Embedding a team of independent support specialists to assist in the transition to an availability based support solution programme that is comprehensive, coherent and achieves maximum value for money.

Customer Benefits

A robust future support solution for the UK Apache fleet that is both affordable and value for money with a quantifiable and manageable level of risk. The Value for Money (VfM) benchmark used during the process has since been formally recognised as best practice across the Rotary environment.

The Outcome

From the experience gained on the Apache UK project LSC Group has developed a unique skill set in the area of contracting for support.

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THE LSC TEAM PROVED TO BE EXEMPLARS OF ADAPTABILITY IN HELPING OVERCOME THE CHALLENGES THAT CAN FACE ALL PARTIES WHEN DESIGNING A COMPLEX LONG TERM SUPPORT CONTRACT.....ENSURING A PRAGMATIC, REALISTIC AND VALUE FOR MONEY SOLUTION."

Tim Clifford, Head of Apache, AgustaWestland

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