



enabling better decisions

**DELIVERING LEADING OUTAGE
PLANNING SERVICES FOR EDF
ENERGY AT HINKLEY POINT**



EDF Energy is one of the UK's largest energy providers, generating around one fifth of the UK's electricity and supplying some 5.5 million customers. To ensure the safe and effective operation of its nuclear generators, EDF Energy undertakes a strict maintenance regime. This outage process is a long and complex one, hugely demanding in both time and resources, and each day of overrun represents lost revenue.

The Challenge

EDF Energy had used specialist contract agency staff to deliver outage support; however this engagement had led to inconsistency in the delivery of outage planning capability. Facing a busy schedule, the team recognised that they required a resourcing model that allowed them to train and build outage planning experience that could be retained.

Solution

LSC Group was contracted to provide critical engineering planning support services to EDF Energy and, through discussions with the customer, recommended planning consultants be selected from a graduate pool – offering greater opportunity for longer term career development. The planners were to provide support to the Outage programme, helping with the management and coordination of equipment and plans critical to its successful delivery.

Customer Benefits

Potentially running savings into millions of pounds, the LSC Group specialists have provided significant value since their introduction to Hinkley, and are continuing to deliver exceptional support across a range of Outage and related activities:

- Robust and flexible resourcing model
- Improved knowledge retention providing longevity to the Outage Team
- Significant process improvements across a breadth of Outage related activities, driving efficiencies in term of cost and time
- Improved visibility of key performance information, enabling improved decision making
- Creation of a well functioning and sustained team dynamic



LSC CONTINUE TO SUPPORT OUTAGE PLANNING THROUGH THE SELECTION AND DEVELOPMENT OF PLANNING AND PROJECT MANAGEMENT RESOURCES TO MEET OUR REQUIREMENTS. LSC STAFF ARE CONTRIBUTING POSITIVELY TO THE QUALITY OF OUR PREPARATIONS AND IMPROVEMENT OF OUR PROCESSES THAT ARE RESULTING IN IMPROVED PERFORMANCE IN OUTAGE EXECUTION.”

Keith Dicks, Outage Group Head , Hinkley Point B Power Station.

For further info please email: group@lsc.co.uk or call +44 (0)1543 446 800
www.lsc.co.uk

The Outcome

LSC Group has established an enviable track record in delivering outage support services at Hinkley Point.

With some outage planners occupying senior roles, LSC Group has gone on to deliver a number of additional planners to the Hinkley site. Similarly some of these planners have been deployed to other sites to offer expertise and support to local outage planning activity.